

Field Support System Administrator

Tanager is a small system integration company with locations in Annapolis Junction, MD and Woodlawn, MD. We have continued to grow during these tough economic times and we are now looking for a Field Support System Administrator to work in New Carrollton, MD. We strive to provide excellence in service to our customers and we only hire exceptional people to work with us. Tanager offers an outstanding work environment and great employee benefits.

Tanager wants:

A team player;

Someone eager to learn;

Someone with great customer relationships skills;

Someone who will readily take ownership of the system and any problems that arise;

Someone willing to go the last mile to satisfy the customer.

The Field Support Systems Administrator will be responsible for a combination of installing both software and hardware, maintaining, repairing, troubleshooting, modifying, fabricating, and testing electronic equipment and systems of end users in the field. You will apply practical knowledge and principles, isolate malfunctions using established tools and techniques, perform preventive and corrective maintenance on the equipment identified in the system baseline documentation, and return faulty equipment to operating condition. You need to work independently on various types of equipment and related devices and be able to resolve problems which are moderate in scope and complexity. You must have the ability to coordinate and perform installations and upgrades by traveling extensively across the US and internationally which may include hazardous duty locations.

Minimum Qualifications:

To be considered for this position you must minimally meet the knowledge, skills, and abilities listed below:

- Minimum education required is a Bachelors but a minimum of 4 additional years of related experience may be substituted for the degree;
- 3 years of SUN and Macintosh computer and other hardware installation, configuration and maintenance;
- 3 years of practical experience in trouble shooting;
- 3 years of LAN/WAN installation, configuration and maintenance;
- Ability to lift 50 pounds from the floor to a desk or table-top;
- 3 years of experience directly related to this position;
- Position requires a current TS/SCI w/ CI Poly Clearance.

Preferred Qualifications:

- Candidates with these desired skills will be given preferential consideration.
- VoIP, UNIX, TCP/IP LAN/WAN, VTCOIP, TACLANE and KIV's knowledge.
- Software installation and setup, and Cisco Router experience.